



# VOYAGES ON CARGO SHIPS

## GENERAL SALES CONDITIONS FOR VOYAGES ON CARGO SHIP

### BOOKING

To confirm booking, 25 % of the total amount payable is due upon reservation, when made more than 45 days before departure. When reservation is made less than 45 days before departure, total amount payable is due. Prices are always indicated in EUROS and are subject to changes in turnarounds. It is strongly recommended to subscribe cancellation insurance ; on the other hand, an insurance policy for "assistance-repatriation-medical fees" is mandatory !

### REMAINDER PAYEMENT

Remainder is due 45 days before departure.

### MODIFICATION

Some modifications for your trip subscription can be accepted, according to our means, against payment of extra cost amounting to 15 € per person. (for example, port of embarkation or disembarkation modified)

### CANCELLATION FEES

Conditions for cancellation are as follows :

More than 60 days prior to departure :                    loss of deposit  
Between 60 and 30 days prior to departure :        50 % of fare  
No refund will be made within the 30 days prior to departure.

However, if cancellation is covered by your insurance contract, cancellation fees will be reimbursed by the insurance company, after deduction of a 45 € franchise per passenger and the cancellation insurance fee - non reimbursable. All cancellation must be notified in writing and registered.

### LUGGAGES

There is no luggage service : passengers are expected to carry themselves their luggages on board.

*All Lines:* allowance of 100 kg of personal belongings per passenger (household appliances, furniture and bulky luggage are not permitted). All luggage must be stored in cabin.

Prices per crossing for exceeding luggages :  
- excess by 10 kg units (per passenger) : 20€  
- bike : 25€.

### OTHER

Passengers are not authorized to bring any alcoholic drinks aboard the vessel.  
Transportation of animals is forbidden, excepted for some requests on the West Indies.  
No weapons on board (even sporting guns, knives, side arms...)



## IMPORTANT INFORMATIONS

### LIFE ON BOARD

Please remember that travel by freighter comes under Merchant Navy regulations and places you in a working environment. You will be in close contact with the crew and discretion is the order of the day.

Access to common areas is only authorised at the invitation of crew members. Passengers demands have no priority o board a cargo ship however, seafarers are always ready to share their knowledge.

Furthermore, the route, dates and times may be modified without notice if the conditions and priorities defined by the Maritime Company so dictate; these being based on the commercial priorities of freight transport.

The cabins are air-conditioned. The beds are made every day and cabins are cleaned weekly. There is free access to common areas ; however access to crew lounges is by invitation only. Meals are served in the officer's dinning room : breakfast from 7 to 8 a.m., lunch from midday to 1 p.m. and dinner from 7 to 8 p.m. Bed sheets and towels are provided.

Currency accepted : Euros (for french flag ships only ) & US dollars. Credit card & cheques can't be accepted.

No access Internet.

### FORMALITY : POLICE - CUSTOM – HEALTH

Passengers who are non residents are required to travel with a ticket for a return or a continuing journey.

**An “assistance - repatriation” insurance policy, covering serious illness or accidents** occurring the trip, **is compulsory for all passengers**. It can be purchased in our travel agency or from any other organism providing the same cover.

Age limit : 80

There are no doctors on board. People 75 years and over have to provide two medical certificates: one at the time of booking, another one 30 days before departure. A discharge of responsibility is required together with a medical certificate indicating that their state of health is suitable for a journey of this type.

**Pregnant woman & children under 5 cannot be accepted aboard the cargo ships !**  
**In the same way, the vessels are not equipped to allow access to the disabled.**

Up-to-date record of vaccination (vaccination advisable : HEPATITIS A). YELLOW FEVER vaccination mandatory for Panama and Suez onwards. Anti paludal treatment recommended for some countries. It is highly recommended that passengers refer to their personal doctor for compulsory vaccination according to their scheduled journey.

Make sure you have passport-size photos for certain ports of call (required by local authority).

Boarding : You should note that as soon as you embark, you are supposed to hand over to the Captain or the officer in charge your complete travel documents like passport, and, if need be, vaccination card and additional travel documents without being asked. Usually, these documents are already required by the authorities before leaving the port.

The Captain may decline to allow the boarding of the Passenger if one of the documents requested is missing.

Furthermore, due to the new procedures regarding security in all ports, there may be intensive checks of luggage and/or passengers including body search by security authorities or appointees, i.e the ship's security officer.

## TO GO ASHORE

Before leaving the vessel, during calls, Passenger is requested to take with him :

- copy of his passport
- copy of his Ticket
- if possible, his mobile phone with phone number of the vessel (in order to know the last sailing time, in case the vessel has to leave berth earlier as scheduled)
- name & phone number of the port agent

## POLICE PER COUNTRY

For information only, and in accordance with information known at the time of printing, the following formalities are compulsory for the most European countries.

However, it is each passenger's responsibility to approach the authorities concerned to be acquainted with the formalities to meet according to the date of travel and the destination(s).

Please take note as our ships are not part of the "Visa waiver pilot program", passengers must require Visas (formalities for USA).

**IMPORTANT :** As per new regulations laid down by US authorities, foreign passenger must provide, to CMA CGM Freighter Cruises, address of stay in USA before departure.

<b>AFRICA</b>	WAO	Valid passport. Yellow fever inoculation compulsory. Visa for all African countries where passenger plan to go ashore.
<b>MALTA</b>	FAL- MEX	Valid passport.
<b>EGYPT</b>	RTW- MEX- FAL	Valid passport. <b>Visa mandatory. Yellow fever inoculation</b>
<b>EMIRATES</b>	FAL	No visa for less than 15 days. Valid passport for at least 6 months after return date. Return ticket.
<b>MALAYSIA</b>	FAL - MEX	No visa for less than 15 days. Valid passport for at least 6 months after return date. Return ticket.
<b>CHINA</b>	FAL – MEX	Form to be obtained + photo. Valid passport for at least 6 months after return date. <b>China visa mandatory.</b>
<b>HONG KONG</b>	FAL - MEX	Valid passport for at least 6 months after return date (visa only for visits for over 3 months).
<b>AUSTRALIA</b>	RTW	Valid passport for at least 6 months after return date, <b>free visa (mandatory)</b> for stay of less than 3 months issued immediately by embassy's consular officials. Ticket for return/continuing journey required
<b>COREA</b>	MEX	Valid passport for at least 6 months after return date. (visa only for visits for over 3 months).
<b>UNITED STATES</b>	RTW	Valid passport mandatory. <b>Visa mandatory</b> and ticket for return/continuing journey advisable.
<b>PANAMA</b>	RTW	Valid passport more than 6 months after return date. <b>Yellow fever inoculation mandatory.</b>
<b>JAMAICA</b>	RTW	Valid passport – Visa mandatory for a stay up to 1 month. Return ticket.
<b>FIJI ISLANDS</b>	RTW	Valid passport more than 3 months after return date. Visa delivered upon arrival (free). Return ticket mandatory.
<b>NEW ZEALAND</b>	RTW	Valid passport. No visa up to 3 months. Return ticket. International credit card.
<b>NEW CALEDONIA</b>	RTW	Valid passport and return ticket required.
<b>BRAZIL</b>	GUYANA/BRAZIL	<b>For Canadian &amp; US people, Visa mandatory</b> . Valid passport more than 6 months after return date ; and ticket for return/continuing journey advisable. Yellow fever vaccination mandatory.
<b>TRINIDAD</b>	GUYANA/BRAZIL	Valid passport more than 6 months after return date. Yellow fever inoculation highly recommended. Return ticket mandatory.
<b>LEBANON</b>	FAL 3	As long as vessel is at Beirut port and the passengers are going to sail with the vessel, regardless nationality, Visas are not required, rather a shorepass is arranged ; except for people from Romania, Czech Republic & Thailand, Visa is required before departure. Valid passport more than 6 months after return date. <b>NO israeli stamp upon passport.</b>